

## 4.1.7.6 Submitting Complaints of Fraud, Waste, and Abuse to the Office of Inspector General

### Policy Information

#### Issuing Office

Financial Aid

#### Affected Parties

Students

#### Policy Language

##### Complaints Process to the Office of Inspector General

Anyone suspecting fraud, waste or abuse involving U.S. Department of Education funds or programs should contact the Inspector General's Office.

<http://www2.ed.gov/about/offices/list/oig/hotline.html>

#### Policy Rationale

This policy is in place to ensure the proper use of federal funds.

#### Definition of Glossary Terms

**Title IV:** The portion of the Higher Education Act (see HEA) that includes most of the federal financial aid programs.

### Procedural Information

#### Procedures

Submit your online complaint information at: <http://www2.ed.gov/about/offices/list/oig/hotline.html>

1. Call the OIG Hotline's toll free number 1-800-MIS-USED (1-800-647-8733). Hotline Operators take calls during the hours of Monday and Wednesday 9:00 AM until 11:00 AM, Eastern Time; Tuesday and Thursday, 1:00 PM until 3:00 PM, Eastern Time except for holidays.
2. Download a hardcopy of the special complaint form, (<https://www2.ed.gov/about/offices/list/oig/oighotline.pdf>) complete, and mail to:

Inspector General's Hotline  
Office of Inspector General  
U.S. Department of Education  
400 Maryland Avenue, S.W.  
Washington, D.C. 20202-1500

Fax: (202) 245-7047

Your report may be made anonymously or in confidence. To report suspected fraud, waste or abuse involving other Inspector General agencies, click this link for a directory: <https://www.ignet.gov/content/inspectors-general-directory> ?

#### Sanctions

None specified

#### Exceptions

None